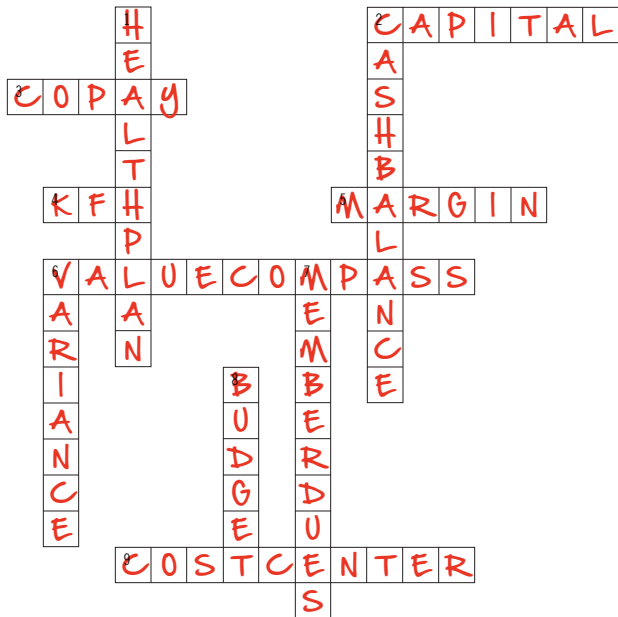


# ? HANK 34: ANSWER KEY TO PUZZLES AND GAMES

## CROSSWORD: Business literacy

**DIRECTIONS:** Test your knowledge of business terms by working this puzzle.



### ACROSS

- 2 Equipment costing more than \$5,000
- 3 Fee charged for visits and pharmacy purchases
- 4 Owns hospitals and physical assets for hospitals and clinics
- 5 Revenue minus expenses
- 6 Guides values; keeps patients/ members in the center (2 words)
- 9 Number assigned to a department or a unit (2 words)

### DOWN

- 1 Entity that enrolls members, collects dues, maintains records (2 words)
- 2 Money as safety measure for the unexpected (2 words)
- 6 Difference between what's approved and what's actually spent
- 7 Primary source of revenue to KP
- 8 Plan for managing financial resources

## WHO'S THAT PERSON?

In each issue of *Hank*, we will feature someone prominent from Kaiser Permanente on the front cover.

CAN YOU NAME THIS PERSON? !.....>

*David Lawrence*



## MEDICAL TRIVIA QUESTION

Surgeons originally were associated with what group of trade workers not typically linked to modern medicine, but in which a sharp edge is also the instrument of choice?

- a. swordsmiths
- b. butchers
- c. seamstresses
- d. barbers

## WHERE'S THE MISTAKE?

In each issue of *Hank*, there will be a purposeful mistake hidden somewhere in the pages. Can you find it?

YOUR ANSWER FOR THIS ISSUE:

*Name tag on backwards on page 5*

